

save even more
with **lifelong**

£25 towards the cost of your pet's health check every year

lifelong includes this vital element of preventative health care, with a £25 voucher that can be used at your chosen veterinary practice each year.

Save if you insure two or more pets

With **lifelong**, you'll receive one month free each year when you insure two or more pets.

The excess

An excess applies per condition per policy year. Our staff will advise you of this and the amount will be detailed on your Certificate of Insurance.

Flexible ways to pay

Spread the cost monthly – by direct debit or credit card.

Fast and fair claims handling

Claims are settled quickly and efficiently, usually within 72 hours. We can even pay directly into your bank or with their permission, to your vet.

lifelong
pet insurance

Once insured, cover can continue for the rest of your pet's life.

You can **start lifelong** insurance at any time from your cat's 8th week of age until their 10th birthday.

Our lifetime cover commitment means that when you renew your policy it will be on our prevailing terms and at our regular rates.

We do not add individual loadings to your premium or place exclusions at renewal just because you have had the misfortune to claim during the year – however many claims you have needed to make and whatever the size of those claims.

Unfortunately the same cannot be said for some pet insurers.

Our promise, your guarantee

We send full policy terms and conditions along with your certificate of insurance. If, within 14 days, you are unhappy or have changed your mind, we will cancel your policy and refund your money without question, as long as you have made no claims.

Terms and Conditions

- You may start your pet's cover immediately over the phone, but cover for illness does not commence until 28 days afterwards and loss through theft or straying does not commence until 14 days afterwards.
- We cannot provide cover for preventative treatment such as flea control, for cosmetic or elective treatment such as neutering for non-medical reasons, or for pregnancy. However, recognising the importance to your pet's overall health, we provide a voucher worth £25 off the cost of your pet's health check and vaccinations each year.
- Cover for some conditions may be restricted for pets with a history of illness or who have shown clinical signs of an illness before the policy start date.
- All policies are subject to special conditions and exclusions of the insurers.
- Full details are clearly set out and explained in the Policy Terms and Conditions, a copy of which is available on request.

Just so there's no misunderstanding

To give protection to you, to help train our staff and to maintain the quality of our service and to enable payment to be made over the phone, we have a policy of recording some calls.

We may use the information you give us to send you information, provide you with a quotation or manage your policy. We will keep your details on our computer systems only for as long as we need to. The Data Protection Act entitles you to a copy of all the information we hold about you, but we may charge you for this service.



Pinnacle Pet Healthcare is a trading style of Pinnacle Insurance plc
Underwritten by Pinnacle Insurance plc

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lifelong
pet insurance

Protect your cat for *life*

up to
£25
each year towards
your pet's annual
health check and
vaccinations



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lifelong cover means just that

lifelong is fully comprehensive cover



These days there's a lot of pet insurance about. But many policies place a 12 month limit on the length of time you're allowed to claim for any illness or injury.

So if any condition lasts longer than 12 months, then you're back to paying the vet bills yourself – or in extreme cases, having to put your pet down.

lifelong is different. If your pet has an accident or develops a long term illness, then, as long as you continue to renew your policy, we'll continue to pay your vet bills for the rest of your pet's life.

Why your vet displays lifelong pet insurance in their practice...

lifelong was developed with the help of vets. That's why it's the only insurance policy that actively encourages preventative health care.

Every year we send you a £25 voucher to help pay for an annual health check and any booster vaccinations that might be needed.

lifelong ensures that your pets can receive the latest and best treatment throughout their life – without fear of what it might cost.

lifelong also offers *lifetime* pet insurance cover for dogs and rabbits.

Max Benefit

Veterinary fees	For illness and injury, including hospitalisation, referral and complementary remedies	£6,000 each year
Hospitalisation	Boarding fees or home care if you are hospitalised for more than 48 hours	£250 each year
Holiday cancellation	If your pet needs emergency surgery or goes missing within 7 days of your holiday commencing	£500
Finding your pet	If your pet is lost or stolen, we pay for local advertising and a reward	£250
Loss through theft or straying or death from accident	Nothing can replace a much loved pet, but should the worst happen we refund the original purchase price	£250
Waiver of premium	If unable to work as a result of injury, illness or unemployment	Up to 6 months Free
Pets travelling abroad	Extension of cover for pets travelling under the PETS scheme	90 days cover
Health check and vaccinations	Preventative care for your pet	£25 voucher towards cost each year

Individual premiums that are tailored to your pet

To keep costs down, we tailor every premium to your pet – based on their age, size, breed, and where they live.

You'll see from these examples how competitive that makes us – but ring now for a free quotation for your own pet or visit our website at www.lifelong-vet.co.uk.

Sample premiums

The pet	The pet's home	The pet's Age	Monthly premium
Non-pedigree kitten	Peterborough	6 months	£11.94
Persian cat	Brighton	2 years	£17.48
Non-pedigree cat	Croydon	5 years	£14.43
Burmese	Bath	3 years	£14.17
Devon Rex	York	1 year	£14.54

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each year towards
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health check and
vaccinations

Call **0845 055 1020** for
a free quotation, advice or immediate cover.
Or visit our website at
www.lifelong-vet.co.uk

Our lines are open between 8am and 8.30pm
Monday to Friday, and 8am to 6pm on
Saturday. Call for a quotation, immediate
cover or just for friendly, helpful advice.

